



Customer Name: Powell Date of Inspection: 5/20/10

Service Address: 5517 Cedar Dr. Account #: 120912

Time Arrived: 9:28 Time Departed: 9:42

Dear Customer,

A Cook's technician recently conducted a monitoring inspection of your Sentricon® [Termite Colony Elimination System] with Always Active™ Technology and we are providing this report so you will be aware of what was observed and what action, if any, was taken as a result of this inspection. This monitoring service is not intended to be a substitute for the annual inspection of your property, but is an interim service which is designed to detect any new termite activity and insure that prompt preventive measures are taken.

Thank you for choosing Cook's to protect your property and if you have any questions about this report, please feel free to contact us to discuss it in greater detail.

Brian C. Cook BRIAN C. COOK, PRESIDENT & CEO

* Recruit HD Termite bait devices added to in-ground stations.

EPA#	Active Ingredient	% Conc.
62719-608	Noviflumeron	0.5

Application Method: Placement Amount Used: x 150g Areas Served: Station #'s _____

Additional in-ground Sentricon stations installed

In-ground Sentricon stations removed

Recruit AG FlexPack bait stations installed

EPA#	Active Ingredient	% Conc.
62719-652	Noviflumeron	0.5

Application Method: Placement Amount Used: x 100g Areas Served: _____

Above ground bait stations removed

I will return in approximately 180 days to service your Sentricon System.

Ant Control Products [For ant control in Sentricon Stations only and not in or around your home or business.]

Maxforce Complete

EPA#	Active Ingredient	% Conc.
432-1255	Hydramethylnon	1.0

Application Method: Sprinkled Amount Used: _____ Areas Served: Station #'s _____

Additional Comments: Today, I monitored all 21 stations around your home. Every station was fully baited and stations were in good shape. We will return in 180 days to monitor again. Thank you!

Technician: Tony Stanley # 109011 Customer Signature: (Spoke to Customer 5/10)
[Optional - if customer is present at time of service]

***IMPORTANT NOTICE:** Today's service insures that the Sentricon System is intact and working properly. It is part of your annual termite protection program and the frequency of this monitoring service varies depending upon what is found in the Sentricon stations. Billing for this service does not coincide with service frequency. As a courtesy, your annual Sentricon service charge has been divided into four quarterly payments. You will receive an invoice by mail when your quarterly charge is due. Remember, you can save up to 5% by paying the entire annual amount at one time.